



*Serving Your Community
with Excellence and Integrity.*

August 15, 2013

Dear Owner,

We are very excited to introduce ourselves as your new management company! Elim Services is now providing management services for the Lake Mandarin Homeowners Association.

We will be working closely with your Board to ensure the common areas and services are maintained to the highest standards possible. Please feel free to contact our office any time you notice an item that needs our attention.

We will also be completing regular inspections of the community to ensure compliance with the governing documents. Overall, you have a beautiful neighborhood! If you do receive a notice from us regarding compliance issues, please respond quickly so we can resolve the issues in a timely manner.

Please remember that any changes to the exterior of your home must be approved in writing by the Association prior to starting the project.

Elim Services takes great pride in our customer service. You may contact me by e-mail at Rhonda@ElimServices.com or by phone at 241-8886.

Our team is looking forward to working with both the Board of Directors and individual owners to make the Lake Mandarin the best community it can be. We hope to meet you in person at future association meetings. In the meantime, feel free to contact us.

Sincerely,

Rhonda Hutto

Rhonda Hutto, CAM
Elim Services, Inc. *for*
Lake Mandarin Homeowners Association
(904) 241-8886